PAYING FOR DIAPERS WITH APPLE HEALTH COVERAGE

If your child:

- Is between the ages of 3 – 18; and
- Has a diagnosis that causes them to be incontinent; and
- Has current Provider One coverage

You can use the Apple Health Provider One (Medicaid) medical to buy diapers from the vendors listed below.

- Once per month
- For a limit of 200 diapers per month

**Steps to Take**

1) Have the following information ready:
   - Your child’s ProviderOne card
   - Insurance card
   - Your child’s Social Security number and birth date
   - Your child’s doctor’s name, address, fax and phone numbers

2) Call one of the three vendors listed below and ask for “intake” to set up an account.

3) Tell them your child has special health care needs, is on Provider One medical, and you want to order diapers.

4) They’ll ask you some questions, and they will contact the doctor for a prescription and other information. The vendor will send the diapers to you by UPS.

   - Vendors offer different brands and sizes – some may offer pull-ups as well as tabs. Medicaid rules and vendors change, so please check with the vendor within your Health Options plan that best meets your child’s needs to be sure they still provide this service.

**Note:** Vendors MUST receive a phone call or fax every month from the family or family representative confirming that the prescription for incontinent supplies needs to be filled and delivered that month. It is illegal for vendors to ship supplies without monthly family confirmation.

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Phone Number</th>
<th>Accepts:</th>
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<tbody>
<tr>
<td>Byram Health Care Washington</td>
<td>1-877-902-9726</td>
<td>Amerigroup, Molina, CHPW, United Health &amp; open Medicaid</td>
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<tr>
<td>ActivStyle Minnesota</td>
<td>1-855-284-6757</td>
<td>CHPW &amp; open Medicaid</td>
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<tr>
<td>Tims Home Medical Supplies</td>
<td>(360) 782-1922</td>
<td>Amerigroup, CHPW, Coordinated Care, Molina and United Health</td>
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<tr>
<td>Shield HealthCare</td>
<td>1-800-720-7440</td>
<td>Amerigroup, Molina, CHPW, and Coordinated Care</td>
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*Adapted from Public Health-Seattle & King County, Jefferson and Whatcom County—Children with Special Health Care Needs Program—7/21/16*  
www.kitsappublichealth.org/CSHCN